

June 29, 2012

Mr. David Gladney
Director of Marketing
American Restoration Inc.
2002 W. Kirby Street
Wylie, Texas 75098

RE: Water Intrusion Remediation
SUBJ: Healthcare Project

Mr. Gladney:

It is my pleasure to take a moment to thank you and your team at ARI for your exemplary performance and professionalism helping A&P remediate a water intrusion issue on one of recently completed projects. We were faced with many challenges that created many difficulties related to access, schedule, and quality assurance. When faced with these challenges, ARI met these challenges with innovative solutions and adequate resources, while maintaining a high level of quality. As a result, the water intrusion issues we faced were remediated safely and quickly, and completed right the first time.

I must say, A&P endeavors to never have water intrusion issues on any of our projects that would require remediation or restoration work. However, I have peace of mind knowing that, if we do, we have a true partner in ARI that we can trust.

Thank you,



Bob Lemke
Senior Project Manager